Clearing Web Browser Cache

**BEFORE** logging in to Maximo 7.6.1, it is recommended that you clear your Internet Browser web cache. Clearing cache ensures that your browser will display the latest version of the application. To clear web cache, finish and save your work in all open browser tabs.

Select the name of your preferred browser(s) to jump to its instruction page:

- Firefox
- Chrome
- Microsoft Edge
- Internet Explorer (IE)

**Note:** Your browser options may appear different from the image provided due to your browser version; however, the instructions still apply.

**FrontMotion Firefox**

1. Launch **Firefox**, select **Control + Shift + Delete together** on your keyboard. This will open Firefox’s **Clear Browsing Data** menu
2. Ensure **Everything** is selected from the **Time Range to clear** value list
3. Check the following options:
   - Cookies
   - Cache
4. If selected, **uncheck** all other options
5. Select **Clear Now**
6. Proceed to Maximo
1. Launch **Chrome**, select **Control + Shift + Delete together** on your keyboard. This will open Chrome’s **Clear browsing data** menu
2. From the **Basic** menu, ensure **All Time** is selected from the **Time Range** value list
3. Check the following options:
   - Cookies and other site data
   - Cached images and files
4. If selected, **uncheck** all other options
5. Select **Clear data**
6. Proceed to Maximo
1. Launch Edge, select **Control + Shift + Delete** together on your keyboard. This will open Edge’s Clear browsing data menu.
2. Ensure **All Time** is selected from the **Time Range** value list.

3. Check the following options:
   - **Cookies and other site data**
   - **Cached images and files**
4. If selected, **uncheck** all other options.
5. Select **Clear now**
6. Proceed to Maximo
1. Launch IE, select **Control + Shift + Delete together** on your keyboard. This will open IE’s *Delete Browsing History* menu.

2. **Uncheck** *Preserve Favorites website data*

3. Check the following options:
   - **Temporary Internet files and website files**
   - **Cookies and website data**
4. If selected, **uncheck** all other options.
5. Select **Delete**
6. Proceed to Maximo